INFORMATION SECURITY POLICY

The Organization wants to guarantee the achievement of corporate objectives through the full adherence, by all collaborators, of the principles identified in the Information Security Management System, of the requirements referred to in the UNI CEI EN ISO/IEC 27001:2022 standards, of legislative, legislative and regulatory requirements.

The Organization implements the Information Security Policy based on the following principles:

❖ Ensure the achievement of company objectives through full membership, from part of all the staff of Softech, of the principles identified in the Information Security Management System, of the requirements referred to in the ISO/IEC 27001:2022 standard, of the legislative, normative and regulatory requirements;

❖ Identify the real needs of the Customer by proposing a product/service capable of satisfying the needs of the customers, promoting the degree of reliability of the service offered in terms of information security, business continuity and its quality;

❖ Propose the most suitable solutions in order to improve the performance of products and services and keep them continuously updated so that the architecture of the Information Security Management System guarantees full satisfaction and fulfillment of the required quality and safety requirements by the reference standard and by current and binding laws in general;

❖ Support the customer so that the product requirements, both specific and mandatory, are respected and allow full satisfaction of the end user to be achieved;

❖ Ensure availability and timeliness of services by 99% and the resolution of potential incidents that may threaten the service both in terms of business continuity, that of information security;

❖ Ensure absolute rigor in the search for potential risks connected to the service by carrying out continuous monitoring for information security through annual Internal Audits and Management Reviews;

❖ Maintain systematic management of activities by continuously monitoring the status of the works;

❖ Maintain, following the review of information security risks, full compliance with company procedures, instructions, policies and directives, to ensure full compliance of the system, rules, laws, regulatory requirements and directives, as well as contractual obligations related to safety;

❖ Provide a high quality standard with added value;

The management and collaborators of **Softech**, having fully embraced the company's philosophy, have as a further objective the full manifestation of these principles to client companies and the community in general.

Gallarate, 22 March 2024

The Management of Softech S.r.l.